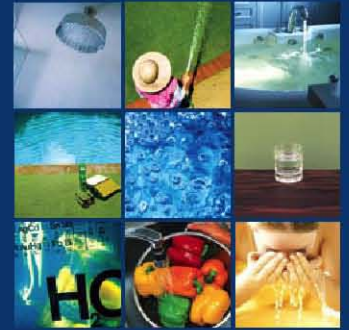


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# The Weekly Wrap



**November 2, 2012**

**No. 2012-44**

TO: CWA Member Companies  
FROM: Jack Hawks, Executive Director  
SUBJECT: Highlights for the Week Ending November 2, 2012

**CWA Rides the Waves of Change at Annual Conference**—More than 100 people attended California Water Association's 71<sup>st</sup> Annual Conference Oct. 30-Nov. 1 at our traditional beautiful setting: the Monterey Plaza Hotel on Cannery Row. Following our first-day committee meetings, which included lively sessions of CWA's Water Quality, Regulatory and Small Company Committees (see below), the attendees were treated to an excellent reception and dinner hosted by our friends from Baker Donelson (transportation) and CoBank (dinner) at the Monterey Peninsula Country Club.

CWA President John Tootle of California Water Service Co. presided over the conference on Halloween Day, whose theme was an apropos "Riding the Waves of Change." John noted that the theme not only captured all the rapidly changing operating, financial, regulatory and technological world inhabited by water utilities, but also it signified the threshold change that CWA is about to experience. Yes, beginning in January, CWA is going to find itself (for the first time in 33 years!) without Sharun Carlson at the helm of CWA's administrative, financial and logistical needs.

John introduced Catherine Smith and Melissa Dixon of the Smith Moore and Associates, Inc., association management company, which has been selected to assume Sharun's duties, plus quite a few more, including continuation of their existing work on CWA's monthly electronic newsletter, On Tap, and management of our website. Melissa will be CWA's account manager, backing me up, as appropriate. Sharun will continue on a part-time basis, handling the logistics for CWA's spring and fall conferences in 2013.

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John continued his opening remarks with a review of CWA's accomplishments in 2012, with special emphasis on the member company volunteers who populated CWA committees and on our regulatory, public information, small company and supplier diversity efforts. He also covered CWA's legislative accomplishments in 2012, thanking Nossaman's Meg Catzen-Brown for her continued excellent work. What follows is a snapshot of the rest of the conference.

*California's Changing Regulatory Environment:* California PUC Commissioner Catherine Sandoval opened the conference with her keynote remarks, in which she focused on the acronym CARE and shared her thoughts on the state of energy and water in California, the effects of Climate Change, the PUC's emphasis on Conservation, Affordability, Reliability and Energy. Much of her time was spent on affordability and reliability, noting the water challenges for customers in Los Angeles County, where more people live (10 million) than live in 42 states. She said she was seeking help from CWA members in helping poor communities there with water and energy conservation.

Comr Sandoval also wrapped the current Balanced Rates Order Instituting Rulemaking (OIR) into her affordability discussion, noting that setting rates for multi-district water companies that balance investment, conservation and affordability is providing needed perspective on the issue. Her principal message, though, involved the water companies' conservation policies and rates. She expressed concern about the current tiered rate designs and customer distaste for the water revenue adjustment mechanism (WRAM), and she asked CWA members to consider a new OIR that would address the related issues of sales forecasting, conservation rate designs, the WRAM, recovery of fixed costs in quantity rates, and low-income rate assistance. A new OIR on these issues in 2013 is clearly a high priority for Comr Sandoval.

*Make Yourself Indispensable – The Power of Personal Accountability:* Author, executive coach and organizational behavior expert Mark Samuel provided a tutorial on the dual challenges of making your organization and yourself "indispensable." He concentrated on the latter, taking the audience through his "Being Accountable" model, which consists of six equally important choices:

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- Be Purpose Driven (not goal or task-driven)
- Play Big (expand your role to support your organization; take risks for success)
- Be Adaptable (embrace new conditions, technologies and procedures; dwelling on the “good old days” is not the path to success)
- Be We Centered (not Me Centered)
- Be Priority Focused (“if you can’t say no, you aren’t saying “yes”)
- Value Others (“if you don’t value others, then you can’t expect to get value from them)

Samuel then moved to his roadmap for success, a Personal Accountability Model that involves a series of choices one must make to avoid what he calls the Victim Loop, while stepping into and flourishing within the Accountability Loop. The intersection of these loops begins with a **Situation**, upon which one determines his or her **Intention** and then the **Choice** on how to respond. When one takes the victim road, he or she **Ignores** the problem, **Denies** their involvement in it, and eventually **Blames** someone else. Then, they **Rationalize** why someone else should take care of it, and they **Resist** any attempt to get involved. Finally, they **Hide** to avoid dealing with it.

Conversely, given the same situation, but based on an intention to stay accountable, they make a different choice that begins with **Recognition** of the problem, then taking **Ownership** of it in order to get it solved. Before moving forward with the solution, however, they **Forgive** themselves and others who may have contributed to the problem. They do this through **Self-Examination** to **Learn** about the contributing factors and what can be done differently to resolve it. At this point, they are in a position to Take Action to implement new solutions that deal with the situation and provide lessons learned.

Having listened to these types of presentations my whole career, I was somewhat jaundiced about Mr. Samuel, but his approach was dynamic, interactive and contagious. He did a nice job connecting the dots on personal and organizational accountability. You can check out more from his website: [www.marksamuel.com](http://www.marksamuel.com).

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*Let's Be Obsessed with Safe Drinking Water.* On October 30, 1912, the federal government established the very first national drinking water regulation (banning the use of the common cup aboard interstate train carriers), so it was only natural that CWA celebrated the 100<sup>th</sup> anniversary of this occasion by having author, environmental engineer and water quality consultant Mike McGuire give us all a reminder about why we're passionate about water.

His presentation began with his personal odyssey in water quality, which led him to conclude that learning about the history of safe drinking water is the best way to appreciate the extraordinary record of America's drinking water industry. It also led him to write a book that will be published in the spring of 2013 titled *The Chlorine Revolution: Drinking water Disinfection and the Fight to Save Lives*.

Mike outlined the eight revolutions in drinking water disinfection as follows:

1. Jersey City launches full-scale disinfection
2. Coliforms take center stage
3. Ammonia-chlorine paves the way for other processes
4. Trihalomethanes are identified
5. Connecticut defines required disinfection
6. Coliforms again take the spotlight
7. Focus shifts to Disinfection By-Products
8. Cryptosporidium concerns influence disinfection

For our purposes, he focused on the first revolution, the story of how Jersey City, NJ became the first jurisdiction to develop and apply chlorine ("chloride of lime") to drinking water as a disinfectant. He explained the partnership between physician John L. Leal, who thought to use chlorine, and sanitary engineer George Fuller, who built the first treatment plant at Boonton Reservoir. When the New Jersey Supreme Court upheld the Special Master's findings in 1910 that the application of chloride of lime met the requirement for maintaining the purity of the water delivered by the (private) water company, disinfection of drinking water in the United States was off and running.

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During this part of the presentation, Mike noted that it was a private water company that had been contracted to provide “pure and wholesome” drinking water to Jersey City, and that the municipality had sued the company for not doing so when some people got ill and died. Fortunately, the judge found that the water quality was questionable “two to three times per year,” and he required that sanitary sewers be built in the watershed or that the company implement “other plans or devices” for maintaining the purity of the water delivered by the company to the city throughout the year. The other plans or devices turned out to be the application of chlorine.

I was getting nervous with all the discussion about the private company being sued for not complying with its contract and the implied criticism of the private water utility, but then Mike concluded by saying, “In my humble opinion, the first application of chlorine to a drinking water supply only happened because the water was being served by a private water utility.” He went on to note that a municipal water department would have kept serving contaminated water and people would have continued to die. But because John Leal, the consultant to the private water company, “not only had the courage to start this revolution, but he had the freedom to do so,” Mike said, because the private firm gave him that freedom. I know the audience was very appreciative of this point.

*Governor Brown’s Plan for the Delta:* Jan Driscoll of the Allen Matkins law firm, which sponsored CWA’s conference luncheon, introduced the speaker, Bay Delta Conservation Plan (BDCP) Project Director Karla Nemeth of the California Natural Resources Agency, who did a remarkable job of explaining the BDCP in a concise logical progress without any notes or visual aids. She relayed the path forward for the BDCP, which was jointly announced July 25<sup>th</sup> by Gov. Jerry Brown, Secretary of the Interior Ken Salazar, and National Oceanic and Atmospheric Administration (NOAA) Assistant Administrator for Fisheries Eric Schwaab. She reiterated the BDCP’s objective, which is a comprehensive solution to achieve the dual goals of a reliable water supply for California and a healthy California Bay Delta ecosystem that supports the State’s economy.

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Karla covered the key elements of the BDCP, which include construction of water intake facilities with a total capacity of 9,000 cubic feet per second that would be phased in over several years, and a conveyance system designed to use gravity flow to maximize energy efficiency and to minimize environmental impact. She noted that many other alternatives, including facilities with capacities ranging from 3,000 to 15,000 cfs, as well as no conveyance facility, also will be fully considered during the upcoming environmental review process.

Karla also covered the current aspects of the BDCP, foremost of which is the forthcoming Environmental Impact Report/Environmental Impact Statement, due out for public review at the end of the year. Among the Plan's objectives Karla reviewed were:

- To ensure that science is playing a neutral and informative role in guiding how to best restore the ecosystem and how much water can be exported;
- To improve the status of a wide variety of listed species and species of concern under the Endangered Species Act;
- To achieve an open, transparent, and inclusive process, allowing affected parties to play an appropriate role in the governance and implementation;
- To implement a "user pays" principle, which calls for the costs of the new water conveyance facility and associated mitigation to be paid through charges to the water users who would benefit from its development and operation (habitat and other conservation measures would be financed in part by the contractors, but also by the state over a period of 40 years);
- To incorporate adaptive management in dealing with factors such as climate change, new invasive species, and unexpected prolonged drought;
- To preserve the unique communities and agricultural productivity of the Delta;
- To protect the water rights of those in the Delta watershed and avoid imposing any obligations on water users upstream of the Delta to supplement flows;
- To explore new ways to satisfy competing water demands, including commitments to an Integrated Water Management approach;

More information can be found at <http://baydeltaconservationplan.com>.

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*Using Technology for Emergency Response and Customer Notification:*

Geographical Information System (GIS) mapping expert and consultant Craig Gooch, who counts California Water Service among his clients, showed how technology is at the crest of the wave of change for water utilities with a detailed overview of work he has been doing for Cal Water on improving the company's emergency response and customer notification capabilities.

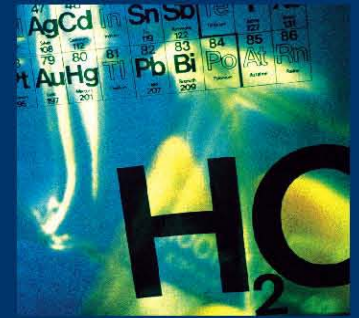
Craig specializes in location-based customer emergency notification, and he and his company, Los Angeles-based Psomas, where he is Vice President for Spatial Technology Solutions, used GIS mapping capabilities to allow Cal Water (and any water utility) to target, identify and communicate with affected customers within minutes. The process includes rapid internal (company, first responders, officials) and external (customers, media) notification via electronic noticing, online meetings, conference calls (at least one aspect is traditional), status tracking and field contact with computerized maps and charts.

Among the program's features are a five-step notification process; integration of GIS with the company's Customer Information System such that the GIS maps can provide sketch capabilities for defining the notification area; the ability to select customers within the notification area; development of field route lists to guide employees for door hanger notification; monitoring notification status via maps and graphs; and many others. The benefits are equally numerous: faster customer notification; precise targeting and identification of customers; immediate customer count, which yields the severity of the incident; and a dashboard to view response status at a glance.

If you are interested in this technology, Craig can be reached in his Riverside office at 951.300.2803 or [cgooch@psomas.com](mailto:cgooch@psomas.com).

*Water Utilities' Role in a Changing World:* Parsons Engineering Vice President Ane Deister took advantage of the conference theme to engage the audience in a discussion of the American Water Works Association's megatrends that are changing the face of the water industry. These trends fall under four categories: Environmental; Economic/Business; Technological; and Societal/Political.

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Ane touched on each of AWWA's megatrend changes within each of these categories and then discussed the utility business practice response for each one. For instance, the four major environmental changes involve energy (higher costs, sustainability), climate change, natural disasters and total water management. The big change in water management, Ane said, is the need to look at water from a sustainability standpoint. The solutions encompass alliances that will reduce financial, operating and technical barriers.

In the economic arena, the changes include the unpleasant reality of falling revenues in the face of rising infrastructure investment needs, the rising cost of water, new "green" expectations and obstacles, and workforce changes and needs. The technological changes include the growth of "smart technologies" (including social media), the explosion of water treatment technologies over the past 20 years, the changes information technologies are making to utility processes, practices, etc., and the accelerating rate of change.

The societal/political changes are no surprise: demographic, generational, media-oriented and legislative. With each change, Ane drew on the audience for suggestions on how to address each one. She closed with 10 attributes that cut across all the changes, and that characterize the most successful utilities:

1. Water resource adequacy
2. Stakeholder understanding and support
3. Customer satisfaction
4. Community sustainability
5. Financial viability
6. Operational resiliency
7. Infrastructure stability
8. Operational optimization
9. Employee and leadership development
10. Product quality



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*How the Monterey Community Came Together to Remove the San Clemente Dam:*

The conference's final presentation consisted of a panel moderated by Catherine Bowie of California American Water (CAW) and featured CAW President Rob MacLean, the National Oceanic and Atmospheric Administration's Joyce Ambrosius, and Lorin Letendre of the Carmel River Watershed Conservancy. We've all heard about the San Clemente Dam's safety and operational challenges, as well as CAW's longstanding efforts to get the dam either removed or buttressed such that it can meet seismic safety standards.

This panel did a great job in explaining what needs to be done, and what the project that was approved by the California PUC earlier this year. They began with a review from Rob on the regulatory history of the project, which officially, is the "San Clemente Dam Removal Project and Carmel River Reroute." Rob and Joyce then took the audience through a visual display of what's going to happen to the dam, the silt and the reroute of the river, as well as how the financing will work. Lorin followed with a description of how the non-PUC regulatory issues were addressed and how the three project sponsors – CAW, NOAA and the California Coastal Conservancy –worked together with the local community to get the project permitted and approved.

The project is more complicated and involved than one might think if they have been paying only cursory attention. It has four primary goals ...

1. Provide a long-term solution to the seismic safety issue associated with San Clemente Dam
2. Improve fish passage conditions and provide habitat for steelhead trout in the Carmel River to extent feasible
3. Diminish the potential for excessive erosion, undermining, sloughing or slope failure to occur that would lead to mobilization of sediment from the project to downstream reaches
4. Avoid exacerbating flooding in the 18.5 mile river reach between San Clemente Dam and the ocean

... and four secondary goals:

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1. Restoration of the natural character and function of the valley bottom within the Project extents, which includes a continuum of habitat elements from in-stream features to upland habitat
2. Shaping of the project components to be as natural and aesthetically pleasing as is feasible
3. Provide long-term sustainable habitat on the completed project components
4. Promote re-establishment of a more natural sediment transport regime downstream of San Clemente Dam

There is much more to the story, and I encourage you to visit the Project website for more information: <http://www.sanclementedamremoval.org/>.

**CWA, DRA and DWA Learn About Consumption-Based Fixed Revenue**—At the traditional Regulatory Committee Seminar Oct. 30<sup>th</sup> with the Division of Ratepayer Advocates (DRA) and the CPUC's Division of Water & Audits (DWA), CWA invited Matt Williams of the City of Davis to make a presentation on his pending proposal before the Davis City Council on a radical change to the City's water rate structure: basing the monthly service charge on a customer's individual consumption.

Matt's story for the City was comparable to virtually all water utilities and agencies today in that urban water consumption declined precipitously and Davis is having trouble covering its fixed costs, even with quantity rate increases. Equally bad is that the customers in Davis who've conserved are complaining about being punished for their good behavior with the rate increases. He and UC Davis Frank Loge have proposed an extension to the growing water budget quantity rate design, which is to allocate all fixed and variable costs on the basis of a customer's annual consumption

The approach is to use a representative period of consumption to calculate average allocation proportions for all customer classes (e.g., single-family residential, multi-family residential, small commercial, large commercial, irrigation, etc.). Next, the entire operating budget is established and identified by fixed and variable components.

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This exercise is followed by taking the total fixed cost portion of the budget and calculating each customer group's fixed cost proportion in dollars by multiplying each group's allocation percentage and multiplying by the number of accounts in each class. The variable costs portion is derived on a dollar fraction per Ccf by using the consumption total by class.

Matt argued that this approach is superior to the traditional approach of allocating fixed costs by meter size because it avoids the problem of having the low water user subsidize the large water user. Further, it is more equitable because those who use a larger share of the utility's fixed cost infrastructure will now be paying their fair share. I'll keep you posted on the City's decision.

**GSWC's Water Quality Experts Host Seminar at CWA Conference**—CWA was pleased to have David Chang and Dawn White of Golden State Water Co. host a Water Quality Seminar Oct. 30<sup>th</sup>. Dawn, who is Chair of CWA's Water Quality Cte., opened the seminar with a drinking water regulatory update on several current issues, including: the third Unregulated Contaminant Monitoring Rule (issued in April 2012); the latest on the 2010 proposed revisions to the Total Coliform Rule; perchlorate, and carcinogenic volatile organic compounds. Dawn also reviewed the 2012 Consumer Confidence Reports.

David, who is GSWC's Vice President of Water Quality and chair of AWWA Cal-Nevada Section's Safe Drinking Water Act Committee, made a comprehensive presentation on hexavalent chromium, including its current regulatory status, occurrence in California, treatment approaches and cost implications. It was a must-see presentation.

Following these presentations, the Water Quality Committee members and others present discussed Assembly Bill 938 implementation, requiring written public notice regarding water quality compliance by a public water system be in English, Spanish, and in the language spoken by prescribed numbers of residents of the community served. The company representatives reviewed approaches to implementation. Additionally, the attendees discussed implementation of water quality-related items in General Order 103.

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**Small Companies Introduced to New CWA Instruction Modules**—CWA's Small Company Committee also hosted a seminar Oct. 30<sup>th</sup> for small company members, and it covered a lot of new material. After a review of the 2012 legislation and California PUC resolutions and decisions affecting small companies, Committee Chair Jim Downey, who owns two small systems in Sonoma County, reviewed amendments that CWA is requesting be made to general rate case (GRC) procedures for Class B, C and D companies. One of them is to improve the definition of GRC and Interim Rate Effective Dates for both first-half and second-half calendar year advice letter filings.

The second one is to establish inflation-based interim rates that are independent of the CPI-U Index and more reflective of the requested GRC rates. The PUC's Division of Water & Audits was receptive to the ideas, although both Division Director Rami Kahlon and Program Manager Bruce DeBerry offered constructive suggestions and cautionary notes, especially on the latter. It was agreed that the most appropriate way to move forward was with a test case from a single utility in its next GRC filing, rather than attempting a generic resolution that would face a difficult approval process.

CWA also announced at the seminar that it has set up a separate link on its website ([www.calwaterassn.com](http://www.calwaterassn.com)) for small companies that will house small company resolutions and decisions, and other pertinent reference documents. However, the most significant change will be a "How To" module set of instructions for preparing various regulatory filings. The modules will delineate step-by-step procedures to assist small companies in preparation of specific types of advice letters. The first one will be the preparation of the CPI offset rate increase advice letter. Former DWA Water Branch Chief Fred Curry has been retained by CWA to assist in development of the module series. We plan to have the first few modules up on the website by the end of the year.

At the seminar, Rami Kahlon also introduced Eric Van Wambeke, who has replaced Peter Liu as Program & Project Supervisor for small companies. Eric can be reached at 415.703.2896 or [eric.vanwambeke@cpuc.ca.gov](mailto:eric.vanwambeke@cpuc.ca.gov).

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**CWA Elects Officers for 2013-14; Jacobs, Jackson Recognized**—At its Annual Meeting on Nov. 1<sup>st</sup>, the CWA Board of Directors elected R.W. Nicholson as CWA President for the 2013-2014 term. As you know, Bob is the President of San Gabriel Valley Water Company, and has been CWA's 1<sup>st</sup> Vice President. Additionally, Leigh Jordan, Executive Vice President of Park Water was elected Secretary-Treasurer, and Golden State Water Vice President of Regulatory Affairs Keith Switzer was elected 3<sup>rd</sup> Vice President. The full slate of officers is:

Bob Nicholson (San Gabriel Valley Water) – President  
Greg Milleman (Valencia Water) – 1<sup>st</sup> Vice President  
Larry Morales (East Pasadena Water) – 2<sup>nd</sup> Vice President  
Keith Switzer (Golden State Water) – 3<sup>rd</sup> Vice President  
Leigh Jordan (Park Water) – Secretary-Treasurer  
John Tootle (California Water Service) – Immediate Past President  
Stan Ferraro (California Water Service) – Member-at-Large  
Palle Jensen (San Jose Water) – Member-at-Large  
Bob Kelly (Suburban Water) – Member-at-Large  
Kevin Tilden (California American Water) – Member-at-Large  
Michael Whitehead (San Gabriel Valley Water) – Member-at-Large

Congratulations to all of CWA's new officers. During the Conference Luncheon on Oct. 31<sup>st</sup>, outgoing CWA President John Tootle recognized Evan Jacobs of California American Water and Charmaine Jackson of San Jose Water for their contributions to CWA in 2012. As Chair of CWA's Legislative Committee, Evan was singled out for his leadership of CWA's legislative agenda this year, and his voluntary efforts on testimony and legislative meetings. Charmaine is the incoming Chair of CWA's Utility Supplier Diversity Program Committee, and she was recognized for her volunteer work assisting the committee, outgoing Committee Chair Emma Maxey of Golden State Water, and for helping move the Association's supplier diversity program forward in 2012.

CWA's 71<sup>st</sup> Annual Conference closed with a special Halloween reception and dinner hosted by Nossaman LLP and Manatt, Phelps & Phillips, respectively. Many thanks to them and to Matthew Ferraro and his wife, Carrie, who gave a great presentation on their recent journey down the Amazon River in South America.

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**CWA Makes Presentation on LIRA Programs to LIOB**—At the request of the California PUC’s Low Income Oversight Board (LIOB), California American Water Director of Rates & Regulatory Affairs Dave Stephenson and I gave a presentation Oct. 29<sup>th</sup> on the Class A water utilities’ low-income rate assistance (LIRA) programs and the status of the current customer information-sharing programs with the energy utilities. Both Commissioner Catherine Sandoval and Timothy Simon attended the meeting and were complimentary of the programs.

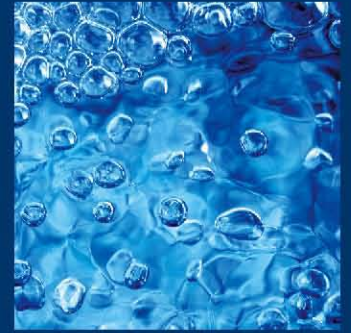
I provided an overview of the investor-owned water utility community in California, the difference between water utility cost structures and rate structures, a summary of the data-sharing rulemaking and related decision, D.11-05-020, and each of the companies’ LIRA or California Alternate Rates for Water (CARW) programs. Dave, who is the water utility representative on the LIOB and CWA’s Regulatory Committee Chair, provided the specifics on the low-income data sharing program, including the goals and the results to date.

Among the most pertinent results are the dramatic increases in participation in the water utilities’ LIRA/CARW programs since the first data-sharing with the energy utilities in September. Many companies have seen a doubling or tripling of participation rates, and the penetration rates of eligible customers now participating has also doubled or tripled. For many companies, the percentage of LIRA customers to total residential customers now exceeds 20 percent, and Park Water is approaching 40 percent.

Dave also summarized the companies’ low-income conservation programs, including the advertising and promotion. He also reviewed other ongoing Commission proceedings affecting LIRA programs and closed with the following lessons learned:

- The information-sharing program has been successful – there have been dramatic increases to date in water IOU LIRA/CARW programs;
- The IT issues with the energy utilities were far more complex and difficult than originally contemplated;

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- LIRA/CARW eligibility criteria limits ability of water IOUs to achieve high penetration levels of energy IOUs;
- The CPUC's eligibility percentages derived from 2000, 2006 census data and encompass all residential citizens; water IOU participation is limited to single-family dwellings, so eligibility universe should be limited to single-family dwellings;
- Primary eligibility based on customer participation in the energy CARE program; however, water companies solicit all residential customers; and
- Difficulty reconciling existing recertification procedures with the automatic enrollment from the data-exchange program.

The LIOB members asked us numerous questions about the programs, the results, our rate structures, the lack of economies-of-scale compared with energy utilities, and how our rates compared with government-owned water agencies. I think we provided a good education for the members, one that was appreciated by Commissioners Sandoval and Simon.

**Agenda Highlights for the November 8<sup>th</sup> California PUC Open Meeting—**  
The CPUC has posted its agenda for the November 8<sup>th</sup> Open Meeting, which will be held from 9:00 a.m. to noon in the Commission Auditorium. Relevant water agenda items are summarized below. If you want to view any of the related documents, just copy and paste the website link into your Internet browser.

### **Consent Agenda**

**Item 7 – Res W-4934; Sonora Water Company's General Rate Increase to Produce Additional Annual Revenue for Test Year 2012.** Advice Letter 53 filed on April 11, 2012 - Related matters. Proposed outcome: Grants an increase in gross annual revenues of \$84,352 or 43.8% over current rates for test year 2012. Estimated cost: \$84,352 or 43.8%.

<http://docs.cpuc.ca.gov/SearchRes.aspx?docformat=ALL&docid=28951341>

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**Item 13 – C.11-05-025; Order Extending Statutory Deadline.** James and Marie Hughes, Kathleen Palmer, Gregory and Michelle Land, Patrick and Delores McMillen, Jeffery and Tina Strunc, and Michael and Robin Beals vs. Big Oak Valley Water District. Proposed outcome: Statutory deadline is further extended to May 24, 2013. Estimated cost: None. (Comr Ferron - ALJ Weatherford)  
<http://docs.cpuc.ca.gov/SearchRes.aspx?docformat=ALL&docid=29563647>

**Item 14 – A.10-07-007, A.11-09-016 - Related matters. Motion for Adoption of Conservation Rate Design Settlement in All California-American Water Company Districts.** Proposed outcome: Adopts the joint settlement between California-American Water Company, the Division of Ratepayer Advocates, The Utility Reform Network and the Natural Resources Defense Council on conservation rate design for all districts other than the Monterey County District. Estimated cost: None. The rate design merely implements conservation rates that produce the adopted revenue requirement. (Comr Florio - ALJ Rochester)  
<http://docs.cpuc.ca.gov/SearchRes.aspx?docformat=ALL&docid=30327118>

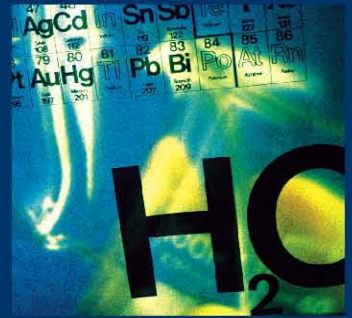
**Item 22 – A.08-05-019; Order Extending Statutory Deadline.** Application of California Water Service Company for an order confirming its discontinuance of the ESP program as provided in D.07-12-055, Ordering Paragraph 19, approving accounting for the residual affiliate transaction, and confirming under D.07-12-055, Ordering Paragraph 16 that Applicant's residual services to its affiliate CWS Utility Services comply with applicable law. Proposed outcome: Extends statutory deadline until January 25, 2013. Estimated cost: None. (Comr Florio - ALJ McKinney)  
<http://docs.cpuc.ca.gov/SearchRes.aspx?docformat=ALL&docid=31571555>

**Regular Agenda: None**

**Closed Session - Applications for Rehearing: None**



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### Upcoming Industry Meetings/Conferences/Events:

- November 8, 2012 – Nossaman LLP Post-Election Webinars (8:00a-9:30a and 3:30p-5:00p – Nossaman attorneys and policy advisors from California and Washington, DC, will provide a post mortem on the Presidential, Senate and House elections, including an overview of possible cabinet level changes and changes in Congressional Leadership. A Q&A session will follow. CWA Legislative Advocate Jennifer Capitolo will speak at the afternoon session); register at: <https://www149.livemeeting.com/lrs/1100004223/Registration.aspx?pageName=td1r04zfp990d6x1>
- November 8, 2012 – California PUC Open Meeting (9:00a–12:00p; 505 Van Ness Ave., San Francisco 94102)
- November 9, 2012 – California Utility Diversity Council Meeting (CWA is hosting; 10:30a – 2:00p; Los Angeles location TBD);
- November 11-14, 2012 – National Association of Regulatory Utility Commissioners Annual Meeting (Hilton Hotel; 401 West Pratt St., Baltimore, MD 21201); J. Hawks will attend.
- November 14-15, 2012 – California Urban Water Conservation Council (CUWCC) Board of Directors Meeting and Workshop (9:00a – 3:30p both days; San Diego County Water Authority; 4677 Overland Avenue, San Diego, CA 92123); J. Hawks will attend the second day.
- November 29, 2012 – California PUC Open Meeting (9:00a–12:00p; 505 Van Ness Ave., San Francisco 94102)
- December 4-7, 2012 – Association of California Water Agencies Fall Conference (Manchester Grand Hyatt; One Market Place San Diego, California 92101); J. Hawks plans to attend.
- December 11, 2012 – CWA Executive Committee Meeting (10:00a – 2:00p; Golden State Water Company; 2143 Convention Center Way, Suite 110, Ontario, CA 91764); J. Hawks will attend.
- December 12, 2012 – CUWCC Plenary Meeting (9:30a – 3:00p; Metropolitan Water District of Southern California; 700 North Alameda St., Los Angeles, CA 90012); J. Hawks will attend.

Working together.  
Achieving results.



- December 13, 2012 – California Dept. of Water Resources – California Water Plan Update 2013 Advisory Committee Meeting (9:00a – 4:30p; Cal EPA, 1001 I St., Sacramento, CA 95814); J. Hawks will attend.
- December 20, 2012 – California PUC Open Meeting (9:00a–12:00p; 505 Van Ness Ave., San Francisco 94102)
- January 11, 2013 – CWA Directors and Executive Committee Meeting (9:30a – 2:30p; Park Water Company - 9750 Washburn Road; Downey, CA 90241-7002); J. Hawks will attend.

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