

# California Water Association Small Company Workshop

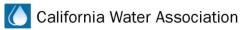
"Keeping the Shoebox in Order"

CWA Spring Meeting

Radisson Hotel - Sacramento

June 4, 2008

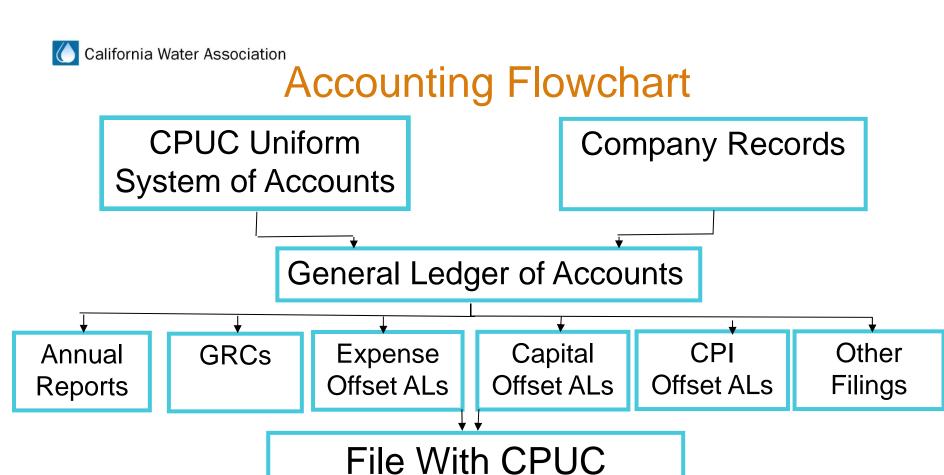




# Scope of Workshop

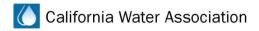
- Review of California PUC Accounting Practices for Small Systems
- Objectives
  - Increase understanding and comfort level with CPUC accounting procedures
  - Assist in preparation of annual reports, general rate cases and rate increase advice letters
  - Provide answers to questions that may arise
- Agenda Highlights
  - Overview of Ratemaking
  - Importance of Drudgery
  - Opportunities for Cost Recovery
  - CPUC Perspective





Run Your Business!

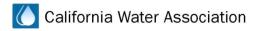




### Competing Objectives Of Water Rates

- Water Utility Wants Rates That Are . . .
  - Financially Viable, Provide Stable Revenue
- Customers Want Rates That Are . . .
  - Equitable
  - Affordable
  - Easily Understood
- Society Wants Rates That Are . . .
  - Economically Efficient
  - Designed To Promote Public Health And Safety





#### Criteria For A Sound Rate Structure

- Simple, Understandable
- Freedom From Controversy
- Effective In Yielding Total Revenue Requirement
- Revenue Stability For The Utility
- Revenue Stability For Customers
- Fairness Among Customer Classes
- Avoid "Undue Discrimination"
- Efficient (Discourages Wasteful Use)





# How Small Company Revenue Requirement Is Established Return On Investment Method

- + Allowable Expenses
- + Taxes Other Than Income
- + Income Taxes
- + Depreciation
- + Return On Investment
- = Revenue Requirement

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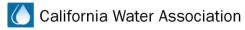
## Small Company Rate Of Return Method

- + Allowable Expenses
- + Taxes Other Than Income
- + Income Taxes
- + Depreciation
- + Return On Investment
- = Revenue Requirement

#### How Return On Investment Is Calculated

- + Avg. Plant
- + Allowance For Working Capital
- + Materials & Supplies
- Avg. Accumulated Depreciation
- Avg. Contributions In Aid Of Construction
- Avg. Advances For Construction
- = Rate Base
- x Authorized Rate Of Return (Class C = 12% to 13%, Class D = 12.75 to 13.75%)
- = Return On Investment





# How Small Company Revenue Requirement Is Established Rate Of Margin Method

- + Allowable Expenses
- + Taxes Other Than Income
- + Income Taxes
- + Depreciation
- + Rate Of Margin
- = Revenue Requirement

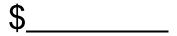
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# Small Company Rate Of Margin Method

- + Allowable Expenses
- + Taxes Other Than Income
- + Depreciation
- + Rate Of Margin (\$) <</li>
- + Income Taxes
- = Revenue Requirement

## How Rate Of Margin Amount Is Calculated

- + Allowable expenses
- + Taxes Other Than Income
- + Depreciation
- = Operating Expenses
- x Authorized Rate Of Margin (%) (Class C = 19%, Class D = 20%)
- = Rate of Margin (\$)





# Income Statement vs. Revenue Requirement

#### **Income Statement**

(Unregulated Business)

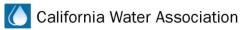
- + Revenue
- Expenses
- Depreciation
- Taxes
- = Net Operating Income
- Interest
- = Net Income

#### **Revenue Requirement**

(Regulated Utility)

- = Revenue Requirement
- + Expenses
- + Depreciation
- + Taxes
- = Net Operating Income
- + Interest
- + Net Income





# CPUC System Of Accounts – Formal Version

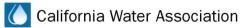
#### Balance Sheet Accounts

- Assets (e.g., plant in service, depreciation, cash, accounts receivable, materials and supplies, etc.
- Equity and Liabilities (e.g., common stock, paid-in capital, retained earnings, long-term debt, accounts payable, accrued taxes and interest, current liabilities, advances for construction, etc.

#### Plant Accounts

- Non-Depreciable (land, intangible plant)
- Depreciable (structures, wells, pumping equipment, water treatment plant, reservoirs, tanks, mains, meters, hydrants, etc.)
- Income Accounts (revenues, expenses, taxes)
- Operating Revenue Accounts (metered and unmetered revenue, fire protection revenue, irrigation revenue)
- Operating Expense Accounts (plant O&M, administrative and general)





# CPUC System Of Accounts – "What You Really Need" Version

- **Operating Revenue Accounts** 
  - 460: Unmetered water revenue
  - 462: Fire Protection revenue
  - 465: Irrigation revenue
  - 470: Metered water revenue
  - 480: Other water revenue
- Operating Expense Accounts
  - 610: Purchased water
  - 615: Purchased power
  - 618: Other volume-related expenses
  - 630: Employee labor
  - 640: Materials
  - 650: Contract work (exclude water testing) 684: Insurance
  - 660: Transportation expense
  - 664: Other plant maintenance
  - 670: Office salaries
  - 671: Management salaries

- 674: Employee pensions & benefits
- 676: Uncollectibles expense
- 678: Office services and rentals
- 681: Office supplies and expenses
- 682: Professional services
- 688: Regulatory Commission expense
- 689: General expenses
- 403: Depreciation expenses
- 408: Taxes other than income taxes
- -409: Income tax on proposed net income





# **Small Company Standard Practices**

SP U-03-SM	Preparing Results of Operation Reports for General Rate Increase Requests of Water Utilities other Than Major Companies
SP U-04-SM	Depreciation Procedures for Small Water and Sewer System Utilities
<b>SP U-05-SM</b>	Determining Fixed Capital and Rate Base of Class B, C, & D Water Utilities
SP U-08-W	Creating and Processing Water and Sewer System Advice Letter Filings and Resolutions; and Maintaining Tariffs Under General Order No. 96-B
SP U-09-SM	Processing Informal General Rate Cases of Class B, C and D Water and Sewer Utilities and the Service Guarantee Plan
SP U-13-W	Preparing and Processing Small Water Company Advice Letter Filings for Financing
SP U-27-W	Processing Rate Offsets; Establishing and Amortizing Memorandum Accounts
SP U-28-W	Collecting and Processing Customer Rates, Fees and Charges Under General Order 96-B
SP U-39-W	Uniform System of Accounts for Class B, C, and D Water Utilities





# On the Importance of Drudgery

How some small steps will improve your bottom-line and make the Commission staff happy, too!

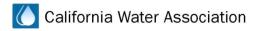




#### **Outline**

- Record-Keeping
- Time-Keeping
- Management Salaries
- Capital Investment vs. Expenses
- Depreciation





# Record-Keeping

- Regulation is fact-based
  - You are in a better position when you can prove you've spent the money in the past
- Keep records on all your expense items
- Keep receipts
- Keep your general ledger by system of accounts
- Code properly





# Non-Dollar Data Is Important

- Water sales units, production, customers in service, kilowatt-hours of electricity
  - Accurate production meters are key
- Records of water quality tests and correspondence with DPH





# Keep Tariff Book Handy (It is your friend)

- Not just rates and schedules
- Not just terms and conditions of service
- Not just operating rules (e.g.)
  - -Rule 11 Discontinuance of Service
  - -Rule 16 Backflow prevention
- It's the roadmap for running your business

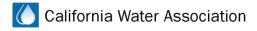




# Complaint File

- Commission is revising GO 103
- Inquiries versus complaints
  - A complaint is a request requiring an investigation or action on the part of the utility. A customer that makes an inquiry to the utility requiring neither investigation nor action is therefore not making a complaint.
- For complaints, you should document:
  - What the complaint was
  - When it occurred
  - Resolution





# Consider All Costs of Your Business – Do Not Subsidize

- Customers should pay true cost of providing water service
- Subsidies may encourage people to use more water – costs the utility more in power, maintenance and supply improvements
- Commission is promoting water conservation in the Water Action Plan





#### **Examples of Common Under-Reported Costs**

- If you use your personal car on utility business, keep track of the mileage and charge an expense (IRS allows \$0.505 per mile).
- If you have several businesses, review how you use common equipment.
  - Formalize these relationships with records
  - -e.g., use of the copier, telephone, etc.
- Management salaries





# Management Salaries

- Under CPUC regulation, the rate of return is based only on your investment in utility plant
- Time you spend operating the water system is in addition to return on investment
  - Account for your time and your spouse/family's time
- Rate of return is the cost of borrowing money to operate the system
- Should charge a reasonable wage for work you could have hired someone to do





## **ACWA Salary Survey**

- Available from CWA
- Gives salary information for all water system employment in by
  - Region
  - Size of company
  - Type of job

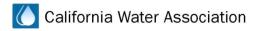




# Time-Keeping

- Need to be able to defend your estimated management salary
- Keep a record of time you spend on the system (Don't shortchange your hours)
  - How many hours
    - Time operating the system
    - Dealing with regulators and local government officials
    - Training sessions
  - When
  - What were you doing





# Capital Investment vs. Expenses

- What is a Capital Investment?
  - Generally anything that will benefit the customer for multiple (>2) years
  - Anything that extends the life of an asset
    - Coating a storage tank
  - Even small things, for example:
    - Laptop computer (\$1,000)
    - Chlorinator pump (\$300)





## What is Included in a Capital Cost?

- Everything necessary to put an asset into service
- Example: New section of main to replace an old leaking section
  - Cost material of new main
  - Labor to install
  - Rental of equipment if not in rate base
  - Permits
  - Construction material and disposal
  - Traffic control





# Another Capital Cost Example

- New Tank
  - Cost of material
  - Cost of fabrication
  - Cost of installation
  - Permits, rental equipment, etc.
  - Site preparation





# Capitalize, Capitalize, Capitalize

#### Why?

- Match the expense with the useful life of the asset
- Maintain the integrity of your plant in service
- Smooth out rate impact
- If an event occurs between rate cases, a capital investment will still be mostly recovered. An expense is lost unless it will recur in the future.





## Depreciation

- The purpose of depreciation is to recover the original cost of utility plant (your investment) over the useful life of the property
  - You must make certain ratepayers are funding depreciation or you are losing your investment
- Depreciation will never cover full replacement
  - Costs of materials and labor have increased, so replacement plant will be more costly





#### Source of Your Cash Flow

 If there is a mismatch between principal payments on debt and cash flow from your business, you will have difficulty making payments or getting a loan





# Problems with Depreciation

- Depreciation rate is too low:
  - Plant will begin to break down before you have collected your investment
- Depreciation rate is too high:
  - Your investment dwindles while the plant is still useful





# Opportunities for Cost Recovery

 The Commission gives small water companies many opportunities to recover their costs





#### **General Rate Cases**

- General rate case sets rates to recover your total revenue requirement
  - Can be set either on a rate of return or rate of margin
  - Simplified rate case worksheets for a Class D utility
  - Example in your reference "shoebox"





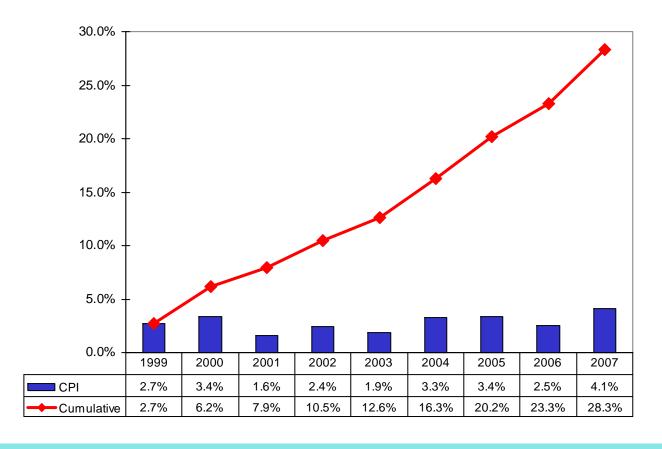
# Annual CPI-U Adjustment

- Automatic adjustment to adjust for increases in the Consumer Price Index - Urban
- Requires you show your annual earnings were at or below the authorized rate of return





# Cumulative Rate Increase After 9 Consecutive Years of CPI Increases – 28.3%







#### Offsets

- Offsets allow recovery on a one-for-one basis of an expense increase
- For Class C and Ds, the Commission has allowed offsets for:
  - Purchased water
  - Power cost changes
  - New plant and equipment
  - Other expenses





#### **Available Tariff Conditions**

- Facilities Fees
  - Developers pay for expansion
- Late Fees
  - Ensure customers pay for service
- Charges for private fire protection service





#### Memorandum Accounts

- Extraordinary maintenance
- DPH Fees
- Catastrophic Events
- Changes in Water Quality





# Remarks from CPUC Division of Water & Audits





# Concluding Remarks & Questions

